

PHOTO RELEASE & SECURITY RECORDING NOTICE

Customer notice and optional media authorization | Detroit, Michigan

Customer / visitor	_____
Phone / email	_____
Vehicle	Year _____ Make _____ Model _____ Plate/VIN _____
Visit / repair order	Date _____ Repair Order No. _____

1. Security Camera Notice

The shop uses visible security cameras in entrances, exits, parking areas, customer-service areas, storage areas, and operational work areas for safety, security, theft prevention, incident review, property protection, training, and business operations.

- Cameras are not intended for restrooms, changing areas, or other places where a person reasonably expects complete visual privacy.
- Security video may capture customers, visitors, vehicles, license plates, workers, property, and activity occurring within camera view.
- Security recordings are not a substitute for personal supervision, vehicle insurance, or protection of valuables left in a vehicle.
- Do not discuss medical, financial, legal, account, or other highly sensitive information within camera or microphone range.

Audio setting	☐ Security cameras do not record audio ☐ Audio is used only as described: _____
Typical retention	Approximately _____ days, unless needed longer for an incident, claim, investigation, or law
Access	Limited to authorized shop personnel and service providers with a business need
Questions / contact	Name _____ Phone/email _____ _____

2. Use and Disclosure of Security Recordings

The shop may review, preserve, copy, and disclose security recordings when reasonably necessary for safety, incident investigation, insurance, legal claims, law enforcement requests or legal process,

maintenance, fraud prevention, dispute resolution, or protection of people and property. Recordings will not be sold for unrelated advertising.

3. Optional Marketing Photo and Video Release

Security recording is separate from this optional release. Choosing NO below does not prevent ordinary service and does not stop security recording described above.

Choose one	☐ YES, I grant the release below ☐ NO, I do not grant marketing permission
Approved subjects	☐ Me ☐ My vehicle ☐ Before/after repair images ☐ Testimonial ☐ Other: _____
Approved uses	☐ Website ☐ Social media ☐ Advertising ☐ Printed material ☐ Portfolio/training
Name / credit	☐ May identify me by: _____ ☐ Do not identify me by name

If YES is selected, I authorize the shop and its authorized representatives to photograph or record the approved subjects and to edit, reproduce, display, publish, and distribute the approved material for the selected uses. I understand that I will not receive compensation unless a separate writing states otherwise. I release the shop from claims arising from authorized use, except claims that cannot legally be waived. I may withdraw permission for future use by written notice, but withdrawal will not require recall of material already printed, published, distributed, or lawfully used before the shop received my notice.

4. Customer Acknowledgment and Signature

I acknowledge receiving the security-camera notice. My marketing choice is shown above. If the person photographed is under 18, a parent or legal guardian must sign and identify the minor.

Minor, if applicable	Name _____ Age _____ Relationship _____	
CUSTOMER / AUTHORIZED PERSON		SHOP REPRESENTATIVE
Signature: _____		Signature: _____
Printed name: _____		Printed name/title: _____
Date/time: _____		Date/time: _____